

DesPortes Risk Management Company  
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To: My client, we just completed a project...  
Subject: Please give me a few minutes of important feedback.  
Date: 9/23/08  
Client: Harrell Ind.

It has been a privilege to work with you recently. Please handwrite on this one pager and scan or fax it back to me.

A) What was helpful?

Your monitoring  
YOUR KNOWLEDGE + EXPERIENCE MAKE OUR "INSURANCE  
NEEDS" VERY MANAGABLE W/O ALL THE STRESS !! THANKS!

B) What wasn't so helpful?

C) Can you think of anything I could do to improve this Service?

(Find lower prices)  
NOT A THING... JUST KEEP SOURLING AND CONTINUE TO FIND  
US THE BEST POSSIBLE SERVICE / RATE / AGENT

Thank you!

Bobby DesPortes

*Linda*  
LINDA